



Columbia Machine Works, Inc.
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Limited Warranty Policy
Effective July 2023

Limited Warranty Coverage:

Columbia Machine Works, Inc. ("CMW") provides a limited warranty for a duration of six (6) months from the date of completion of the work on all services and products offered, except for stamping press repair services, which are covered under their own separate policy (policy available upon request). CMW's limited warranty is applicable to the following services and products provided by CMW:

- a) Machining Services
- b) Fabrication Services
- c) Industrial Repair Services
- d) Custom Lifting Products Manufacturing
- e) Electrode Handling Products Manufacturing
- f) Other Custom Manufacturing and Engineering Activities

Warranty Period:

The limited warranty provided by CMW for all covered services and products shall be in effect for a period of six (6) months from the completion date of the work.

Coverage Limitations:

The limited warranty covers defects in workmanship and materials related to the specific services and products provided by CMW during the warranty period.

The warranty does not extend to any parts or components that were not part of the original service or product provided by CMW.

Any issues arising from the use of defective or faulty parts provided by the customer or a third party are not covered under this warranty.

The warranty does not apply to damages caused by improper use, neglect, unauthorized modifications, accidents, natural disasters, or other events beyond the control of CMW.

CMW's Discretion:

CMW reserves the right to inspect the serviced components or products in question to verify the warranty claim and identify the cause of the issue. Based on the inspection, CMW will determine the applicability of the limited warranty. The decision made by CMW will be final and binding.



Warranty Claim Procedure:

To make a warranty claim, the customer must promptly notify CMW of the issue within the warranty period. The customer shall provide relevant details, including the original job number, a detailed description of the problem, and any supporting documentation.

Repair or Replacement:

Upon receipt of a valid warranty claim, CMW will, at its sole discretion, either repair or replace the defective workmanship or materials covered by this limited warranty. CMW reserves the right to use new, refurbished, or equivalent replacement parts for the repair.

Exclusions:

CMW shall not be liable for any indirect, incidental, consequential, or special damages arising from the use or inability to use the serviced products, even if CMW has been advised of the possibility of such damages.

Transferability:

This limited warranty is non-transferable and applies only to the original customer who availed of CMW's services.

Acknowledgment:

By availing the services or products provided by Columbia Machine Works, Inc., you acknowledge CMW's limited warranty policy and agree to the terms and conditions outlined herein.

Entire Agreement:

This limited warranty constitutes the entire agreement between the customer and CMW concerning the covered services and products and supersedes any prior or contemporaneous understandings, representations, or agreements.

Governing Law:

This limited warranty shall be governed by and construed in accordance with the laws of Tennessee, without regard to its conflicts of laws principles.